Discover Solar
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SYSTEM WARRANTY & ONSITE SERVICE

SYSTEM WARRANTY

Discover Solar provides a comprehensive 5-year "System Warranty" in addition to and separate from the product warranties provided by the component manufacturers utilized in your solar power installation.

STARTING POINT:

A 5-year warranty is offered, starting from the installation date of the system by Discover solar.

WHAT IT INCLUDES AND EXCLUDES:

This covers all related expenses for component replacement and repair as well as any faults or flaws with the goods supplied or the installation's craftsmanship.

CONDITIONS AND COVERAGE EXCLUSIONS:

This covers all related expenses for component replacement and repair as well as any faults or flaws with the goods supplied or the installation's craftsmanship.

CONDITIONS AND COVERAGE EXCLUSIONS:

- Something was carried out by you or another person, not by our contractors or us.
- Something unexpected happened after installation, such as a severe weather occurrence (we recommend that you have your solar system covered under a building insurance policy to cover such events).
- Harm or mistakes caused by the electrical grid.
- Misuse or damage to the system after installation.
- The System is being fixed, modified, reinstalled, or moved by someone other than a service technician who we have approved.
- Ignoring the operational instructions.
- failed to perform routine maintenance as specified by the manufacturer's guarantee
- Losses are caused by a flaw or defect that is incidental or consequential
- If the client hires a technician who lacks the required credentials, expertise, training, or experience to service the system.

WHAT IT INCLUDES AND EXCLUDES:

In the event of a fault or malfunction, you can still rely on the product warranties offered by the manufacturers of the components delivered as part of the system (for example, the 25-year performance warranty associated with Solar Panels). from a qualified producer.

To view the product warranty go to the warranty page or get in touch with our friendly staff.

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